

Privacy Notice – Information about your data

Please read this alongside the terms of appointment or covering letter that my clerk sent to you, or to the solicitor or other representative that you have instructed in this matter.

I collect, use and am responsible for personal information about you and your representatives. When I do this, I am the Data Controller of this information for the purposes of the General Data Protection Regulation and other applicable data protection laws (Data Protection Legislation).

I am committed to treating your information in line with the principles of Data Protection Legislation, including being transparent with you on all aspects of your data and safeguarding it while I am processing it. Please read the following information carefully. This privacy notice contains information about what personal data I collect and store and why. It also tells you who I share this information with, the security mechanisms I have put in place to protect your data and how to contact me if you have a complaint.

I may be instructed to act with or against other barristers from Keating Chambers. In these cases the barristers instructed for the same client will be acting as Joint Data Controllers and will be jointly and separately responsible for their responsibilities as a Data Controller under the GDPR. Where barristers from Keating Chambers are appointed to act for different parties in a matter, each barrister will be the Data Controller for his/her own engagement and will act independently of the other Barristers.

Information collected by me

When instructed, I may collect the following personal information that you or your representatives provide to me by email, post or any other method:

- Name, job title, signature, education, training and employment;
- Contact information including home or business address, telephone number(s), date of birth and email address;
- Financial details;
- Details of goods and services provided;
- Details of the dispute and information provided in relation to the dispute, which may include personal data;
- A record of any correspondence;
- Some sensitive personal information (Special Categories under GDPR, as identified below).

Information collected from other sources

I may also collect the information set out above from other sources, such as other legal professionals or experts, members of the public, your family and friends, witnesses, courts and other tribunals, investigators, other parties to a dispute, government departments, regulators, public records and registers.

Special Categories of Personal Data

If the nature of the case requires it, I may collect special categories of personal data including:

- Health information
- Racial or ethnic origin
- Political opinions
- Religious, philosophical or other beliefs
- Trade union membership
- Sex life or sexual orientation

Under Data Protection Legislation when information in these special categories is provided, my legal basis for processing it will be that the data subject has given explicit consent, or that it relates to the matter on which you or your representatives have instructed me to act.

How I use your personal information

I may use your personal information for the following purposes:

- To provide legal services to you and/or your representatives;
- To deliver services required under contract or by law;
- To keep accounting and records and carry out administration required, including liaison with accountants and auditors;
- To respond to, and manage, potential complaints and claims, including within Keating Chambers and with my insurers, advisors and regulators;
- To carry out conflict and other checks, and due-diligence required by law;
- To train others, including Pupil Barristers;
- To provide to legal and other directories submissions in respect of the services I provide;
- To provide dispute resolution services;
- To enable the clerks, management, reception and administration within Keating Chambers to assist me with my legal practice and to fulfil my legal obligations;
- To enable me to make applications for appointments or to give references in connection with appointment applications.

Who will I share your personal information with?

As a party to a dispute, some or all of the information you provide will be protected by legal professional privilege, unless and until that information becomes public in the course of any proceedings or otherwise. As a Barrister I have professional obligations to keep your information confidential, except where it otherwise becomes public or is disclosed as part of a case or proceedings.

I will share information with Keating Chambers (including clerks, management, reception and administration) and other third parties who act as Data Processors, to assist me to deliver legal services to you and your representatives, and to fulfil my legal obligations.

I may have relationships with other third parties that I may share data with relating to your instruction. I may share your name, contact information and case information. This data sharing enables me to fulfil my obligations and obtain administrative support. For a list of these third parties please contact me.

If an independent review is needed into an aspect of the services I provide, such as a complaint or claim, I may need to share this information with members of Keating Chambers, management in Keating Chambers and external bodies including the Bar Standards Board, the Legal Ombudsman, and my advisers and insurers.

I will share personal information with law enforcement agencies if required by any applicable law. I may also need to share your data with regulatory bodies, such as the Bar Standards Board.

Reasons I collect and use your personal information

Under the GDPR I need to have a lawful basis to process your data. I have listed at 1-4 below the lawful bases, any or all of which I may use to process your data for the purposes set out above.

1. Consent

If I wish to provide your personal data to a legal or other directory agency, such as the Legal 500, I will ask for your consent to do so.

If I am processing special categories of personal data for a reason not relating to the establishment, exercise or defence of legal claims I may need your explicit consent to do so.

You always have the right to withdraw your consent at any time. If you wish to withdraw your consent then please contact me using the information contained in my terms of appointment or covering letter, or by contacting one of the clerks at Keating Chambers.

2. Performance of Contract

I will rely on performance of a contract, or the entering into a legal contract, when I agree to act for you and provide legal services.

3. Legal Obligation

Processing is necessary for compliance with a legal obligation to which I am subject.

I will maintain adequate records of any financial transactions for a period of 7 years that can be audited by HMRC.

I will retain information required to comply with legal obligations that I am subject to, including conducting anti-money laundering checks where necessary.

I will obtain or provide information to process judgments or other decisions of courts or tribunals as necessary.

I will fulfil any obligations which I may have either as a Pupil Supervisor or otherwise in connection with the training of Pupils (trainee Barristers).

4. Legitimate Interest

Processing is necessary for the purposes of the legitimate interest pursued by me or by a third party for the purposes set out above.

Although I generally return papers to those who instruct me following the conclusion of my retainer, I may maintain records of matters for a period of up to 15 years or 1 year after the expiry of any relevant limitation period (whichever is longer) so that I can respond to, and manage, potential complaints and claims which may be made against me. In the event of a complaint or claim, I may retain records for longer, until the complaint or claim has reached a conclusion.

I have a legitimate interest in inviting you to certain events and hospitality functions or if I send you publications or announcements or information relating to my additional services or updates from Keating Chambers. My legitimate interest is the development of my professional network, and the benefit of my professional and client contacts. You will be able to opt-out of these communications easily.

I will use case papers, case information and work product for reference, precedent, for the training of Pupils and for the provision of work experience.

I will use appropriate case information (anonymised as necessary) for the purposes of updating my CV and other such personal promotional material.

How long will I store your personal data?

I hold data securely and in line with any regulatory obligations.

Throughout the duration of my instruction personal and sensitive data is taken and is required to ensure that all information is correct, so I can fulfil my legal obligations in a timely and lawful manner. Any documentation, requests, evidence and associated notes or telephone recordings will be appropriately stored, with access restricted on a need to know basis.

Your information may be kept for up to 15 years or 1 year after the expiry of any relevant limitation period or until the conclusion of a complaint or claim (whichever is longer).

For the remainder of my professional career, I may retain work product (such as statements of case, advices and skeleton arguments) and such information as is necessary to enable me to carry out conflict checks.

Further or different retention will be kept under review.

Your Rights

Under the General Data Protection Regulation, you have a number of important rights that you can exercise free of charge. In summary, these rights are:

- Transparency over how I use your personal data and fair processing of your information;
- Access to your personal information and other supplementary information;
- Require me to correct any mistakes or complete missing information I hold on you;
- Require me to erase your personal information in certain circumstances;
- Receive a copy of the personal information you have provided to me or have this information sent to a third party. This will be provided to you or the third party in a structured, commonly used and readable format;
- Object at any time to processing of your personal information for direct marketing;
- Object in certain other situations to the continued processing of your personal information;
- Restrict my processing of your personal information in certain circumstances;
- Request not to be subject to automated decision making which produce legal effects that concern you or affect you in a significantly similar way.

Any requests can only be responded to in accordance with my and your obligations of confidentiality and legal professional privilege.

If you want more information about your rights under the GDPR please see the Guidance from the Information Commissioners Office at [Individual's rights under the GDPR](#).

If you want to exercise any of these rights, please:

- Email, call or write to me (see details contained in the terms of appointment or covering letter);
- Let me have proof of your identity and address (I may need to contact you to request further information to verify your identity);
- State the right or rights that you wish to exercise.

I will respond to you within one month from when I receive your request.

How to make a complaint

I hope that you are happy with the service I provide. If you do have any concerns then please contact me (using the contact details in the covering letter) or the Head of Chambers at Keating Chambers (contact details below) and I will work with you to resolve any issues or complaints that arise.

The General Data Protection Regulation also gives you the right to lodge a complaint with the supervisory authority. The UK supervisory authority is the Information Commissioner's Office who can be contacted at <https://ico.org.uk/concerns/>.

Security

I take information security seriously and want to ensure you and your representatives are aware of what procedures and processes I have in place to support this.

- My IT systems are managed by Keating Chambers and are subject to a processor agreement to ensure the confidentiality of your data. Keating Chambers has undergone a risk assessment and mitigation process to help safeguard your data held on my IT systems.
- I and/or Keating Chambers have third party agreements in place which clearly define how any data I provide to third parties is processed in accordance with this policy.
- I and/or Keating Chambers conduct reviews of policies and data on an annual basis to ensure that no data is kept for longer than is necessary and the relevant retention periods are adhered to.
- I will complete regular training on the GDPR and information security as appropriate.

Future Processing

I do not intend to process your personal information for any reason other than stated within this privacy notice.

Changes to this privacy notice

This privacy notice was published in June 2018. Privacy practices may change this policy from time to time. When I do, I will publish the new policy on the Keating Chambers' website.

Contact me

If you have any questions or concerns about this privacy notice, or the information I hold about you, please contact me directly and I will happily discuss this with you.

The best way to contact me is either by the contact details shown on my terms of appointment or covering letter, using the following:

Address: Keating Chambers, 15 Essex Street, London, WC2R 3AA
Email: clerks@keatingchambers.com
Phone: 020 7544 2600
Web: www.keatingchambers.com